

Contact

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Top Skills

Loss Prevention
Private Investigations
Organized Retail Crime

Certifications

Narcotic Investigations
Advanced Report Writing
Basic Law Enforcement Academy
Telephone Interview and Interrogations
Interview and Interrogation Techniques

Honors-Awards

Whos Who In Americas Junior Colleges

Matt Dorgan

Asset Protection Operations Senior Analyst
Lancaster

Summary

I'm a Loss Prevention Professional with extensive field experience and including the last 20 years in management. My record of accomplishments emphasize a broad range of asset protection and risk matters including criminal investigations, interview tactics, shortage control, robbery prevention and investigation, anti-violent crime initiatives, P&L improvements and associate management. These have all been attained by working in many aspects of Loss Prevention including Law Enforcement. My success has been achieved by my ability to effectively collaborate with multiple departments in an organization, utilize all resources available, and employ a data-driven, hands-on approach to problem solving.

Experience

Dollar General
Asset Protection Operations Senior Analyst
January 2022 - Present (1 month)

Families Renewed, Inc.
Member Board Of Directors
April 2021 - Present (10 months)
York County, Pennsylvania, United States

Board Member to focus on Suicide Awareness and Prevention focusing on the Building Bridges for Brianna event. Lead a committee to host and plan event to raise money for the Brianna Dorgan Memorial fund. The money will be used to focus on youth dealing with mental health issues. We are trying to build the bridge.

Allied Universal
Enterprise Accounts Project Manager
April 2019 - January 2022 (2 years 10 months)

Safe Environment Business Solutions, Inc.

9 months

Data Analytics/ Systems/ SUB Division Manager
September 2020 - December 2020 (4 months)
Ossining, New York, United States

SUB Division Manager/ Analytics
April 2020 - September 2020 (6 months)
Nationwide

Five Below
Investigations Manager
April 2019 - March 2020 (1 year)
Philadelphia, Pennsylvania

Currently Available
Loss Prevention Management Professional
October 2018 - April 2019 (7 months)

Turkey Hill Minit Markets
Division Asset Protection Manager, Executive Leadership Member
April 2014 - October 2018 (4 years 7 months)
Lancaster, Pennsylvania Area

Maximized sales and margins. Reduced customer and associate dishonesty by initiating action to identify high theft areas and by investigation and apprehension of both internal and external theft. Monitored large shrink areas in stores. Provided credible court testimony.

- Implemented corporate and divisional service, merchandising, and operating requirements
 - o Civil recovery with recovered amount of \$50,000 per year
 - o Robbery Reduction of 75% in 2018 down from previous 5 years
- Maintained knowledge of corporate and divisional merchandising plans, expectations, and timetables. Achieved department and store financial objectives/goals
 - o Reduced expense of department by 50% with use of new technology
- Conducted internal investigations. Minimized exposure to civil liability. Maintained compliance with corporate policies, promoted and followed initiatives. Maintained compliance with all safety guidelines and standards. Communicated with corporate personnel.
 - o Increased productivity of department case closure and prosecution by 35%
 - o Most productive division in organization 2014-2018

- Liaison between the organization and the criminal justice community
- o Obtained evidence for national FBI investigation which resulted in indictments

Sears Holdings Corporation

Loss Prevention Manager/ Aspect Investigator

March 2007 - May 2014 (7 years 3 months)

lancaster, pennsylvania area

Aspect and Internal Captan for the district.

- Owns shrink and safety results for assigned area(s) and supports the Loss Prevention five play strategy
- Manages the training, detection, investigation and successful resolution of all internal high dollar and sensitive investigations within assigned store.
- Ensures all training in the detection and detention of shoplifters including certification has been completed in assigned store
- Conducts assessments of Loss Prevention and operational performance that impacts shortage control. Actively works with store team in the development and implementation of action plans to improve performance.
- Knowledgeable in the areas of safety, food safety (Kmart/Essentials/Grand), OSHA and environmental programs, and ensures implementation and compliance in assigned store
- Reviews safety and food safety inspections on a regular basis. Ensures the timely and accurate reporting of results and assists in the development and implementation of corrective actions.
- Recruits, hires, trains, and supervises the Loss Prevention Associates and Leads within assigned store
- Ensures accurate and timely report writing, record keeping and retention of evidence by conducting periodic reviews
- Ensures the proper operation and repairs of alarm, EAS and CCTV equipment
- Educates and motivates store associates to achieve shrink, workers compensation and general liability goals
- Works as a liaison between the store and the criminal justice community
- Demonstrates courageous leadership by identifying and communicating potential ethical or safety issues that must be addressed at a higher level.
- Manages and ensures reporting of critical incidents in assigned area of responsibility
- Ensures follows-up on required inventories and audits in order to control costs and shrinkage

City of Key West Florida

Police Officer

September 2002 - May 2007 (4 years 9 months)

Key West, Fl

- 1) Provide for public safety by maintaining order, responding to emergencies, protecting people and property, enforcing motor vehicle and criminal laws, and promoting good community relations.
- 2) Identify, pursue, and arrest suspects and perpetrators of criminal acts.
- 3) Record facts to prepare reports that document incidents and activities.
- 4) Review facts of incidents to determine if criminal act or statute violations were involved.
- 5) Render aid to accident victims and other persons requiring first aid for physical injuries.
- 6) Testify in court to present evidence or act as witness in traffic and criminal cases.

Education

Purdue University

Bachelor's Degree, Criminal Justice · (2012 - 2014)

Florida Department of Law Enforcement

Basic Law Enforcement Academy, Law Enforcement · (2002)