

Contact

www.linkedin.com/in/ben-thomas-6b96246 (LinkedIn)
downing-downing.com/viewdaily.htm (Blog)
www.lpjobs.com (Other)

Top Skills

Project Implementation
Project Coordination
Interviewing

Certifications

Gavin Debecker Threat Assessment Academy

Honors-Awards

2011 District Store of the year
2009 Macys Regional LP Program of the Year
2012 Regional LPM of the Fall Season
2012 Regional Loss Prevention Star Council
2013 Regional Loss Prevention Star Council

Ben Thomas

Director, Loss Prevention/Security
Houston

Summary

Primary areas of responsibility have been in the Southeast US, including Texas, Louisiana, Mississippi, AL. Personally, I enjoy volunteering for New Orleans Habitat for Humanity, Big Brothers/Sisters, Houston and New Orleans area food banks.

Experience

H-E-B

6 years 6 months

Director of Loss Prevention/Security

January 2022 - Present (1 month)

Houston, Texas, United States

Senior Area Loss Prevention Manager

September 2019 - January 2022 (2 years 5 months)

Houston, Texas Area

Area Loss Prevention Manager

August 2015 - September 2019 (4 years 2 months)

Houston, Texas Area

Currently responsible for all loss prevention initiatives, threat assessment, shrink mitigation programs and investigations in a high volume assortment of locations in the South & West Regions in the Houston Division.

Old Navy

2 years 4 months

Multi Market District Loss Prevention Manager - Houston/Louisiana/Mississippi

June 2013 - September 2015 (2 years 4 months)

Houston, Texas Area

Responsible for all shortage reduction efforts in 32 locations spanning 2 Markets located in 3 states including Houston, Louisiana and Mississippi.

Territory ORC/External Investigations Manager - Southeast US and Puerto Rico

June 2013 - August 2015 (2 years 3 months)

TX/LA/AR/OK/MS/GA/AL/FL/NC/SC/Puerto Rico

Directed the territory's external program and organized theft investigations efforts for a 254 store region across 10 states as well as Puerto Rico. Responsibilities included building a dynamic and aggressive regional strategy to lead, initiate and execute external Theft / ORC Investigations, Task Force Deployment & Operations, Agent Training, Policy and Procedure implementation and Store Prevention & Awareness Education. Responsibilities included all Credit and Bad Debt Strategies and investigations. USA South Territory (Texas, Oklahoma, Arkansas, Louisiana, Mississippi, Alabama, NC, SC, Georgia, South Carolina, Florida and Puerto Rico).

Macy's

Loss Prevention Manager, Flagship Locations

March 2007 - June 2013 (6 years 4 months)

Louisiana/Texas Markets

Began career with Macys assigned to a dual store role in West La. Promoted/ Relocated to the New Orleans Market/Gulf Coast Region where I directed all security related operations for opening new locations. During my time opening new locations I was tasked with coordinating all loss prevention and security related work. I coordinated all VIP protection for vendor and executive visits in the Gulf Coast. I worked closely with the construction contractors to ensure all LP equipment was allocated and installed. Responsibility also included job site security coordination for duration of project of all contractors and Macys employees. My scope included managing all security related budgeting and payroll.

I was then promoted and assigned to the South Central Regions Flagship location in the Houston, Tx market where I managed one salaried loss prevention manager, one assistant lpm, 7 hourly LP detectives and 5 visual security officers. As the senior Lp executive I was tasked with driving the corporate shortage program to effectively reduce losses and the execution of shortage mitigation strategies in a high volume (115 million in volume), high risk location. During my first year I successfully impacted results by reducing shortage dollars by 250k and beating forecast by 100k. I also coordinated corporate VIP sponsor appearances. Proactively identify opportunities of external and Internal shortage and manage staff to best reduce exposures. Ultimately responsible for overall AOR profitability.

The TJX Companies, Inc.

4 years 8 months

Regional Internal Investigator

August 2002 - March 2007 (4 years 8 months)

Houston, Texas Area

Regional Internal Investigator for the Houston Metro Area. Total responsibility for internal investigations in a high volume, high risk area. Responsibility included direction of agent resources, intelligence development, covert camera installation, exception based reporting, and ultimately case resolution and prosecution follow up.

District Training Specialist

August 2002 - May 2005 (2 years 10 months)

Louisiana

Responsible for all training and on boarding of newly hired LP associates within assigned Region (Louisiana/Ms/AL)

Walmart

Multi Store Lp Detective

August 2001 - August 2003 (2 years 1 month)

Maintained company shortage reduction strategies in a multi-unit environment. Primary responsibilities included External detection and apprehension, internal case development, and operational shortage reduction controls.

Assigned to work Wal Mart shareholders meetings yearly as well as Store Manager prototype conventions.

Kmart Corporation

Loss Prevention Detective/Assistant LP Manager

February 1999 - August 2001 (2 years 7 months)

Working for the Super K-Mart business unit, I started as a entry level store detective, progressing through the safety coordinator and then to Assistant LP Manager. Assisted in LPM in maintaining shortage control standards.

Education

University of Louisiana at Lafayette

AA, Business Management · (1997 - 2001)

Northwestern State University

Psyc · (1997 - 1997)

