

Contact

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Top Skills

Loss Prevention

Private Investigations

Physical Security

Sarah Edward

ORC & External Regional Investigator at Nordstrom
Courtice

Summary

A Senior Security Professional with over 15 years of progressive experience in Retail, Hospitality and Food & Beverage Industries. A natural leader who is a strong relationship builder with key stakeholders. Has proven ability in identification, investigation and resolution of internal and external criminal activity and incident management. Skilled at training, implementing and influencing security practices and procedures. Known for having led strategic initiatives within a corporate environment. (Open to recruiters)

Experience

Nordstrom

Regional Investigator, Canada
July 2021 - Present (6 months)

Toronto

HMSHost International

Area Loss Prevention Manager
January 2016 - October 2021 (5 years 10 months)

Partnered and supported Operations, Finance and Human Resources in 30 locations (7 International airports, 23 travel plazas as well as the Regional Office across Canada. A total of 223 individual restaurant units). Executed company policy and procedure, conducted audits for compliance and identified as well as resolved internal theft, fraud and general loss. Consistently closed over 100 cases a year and achieved the company's highest average score in security audits year over year.

Target Canada

Assets Protection Field Investigator
January 2013 - May 2015 (2 years 5 months)

East

Oversaw 14 retail stores in identification and resolution of organized retail crime and internal theft & fraud cases. Partnered with Operations to ensure physical security of locations. Worked with the centralized investigations centre

along with asset protection in each store location to proactively identify security concerns. Facilitated training programs such as Non-Violent Intervention, Apprehension and Internal Interviewing

Lowe's Home Improvement

Loss Prevention Manager

January 2011 - January 2013 (2 years 1 month)

Oshawa

Guided and Influenced Store Management along with Store employees on compliance of safety legislation as well as company policy & procedure. Supported proper inventory best practices and controls. Facilitated New Hire orientation.

IKEA Canada

Safety & Security Manager

January 2005 - December 2010 (6 years)

Toronto & Calgary

Progressively advanced in the Safety and Security Department. Ensured effective crisis management. Maximized profits by managing insurance claims, reducing fraud, securing and protecting IKEA assets, and minimizing workers compensation claims with an annual reduction in WSIB premiums. Ensured compliance with all Federal and Provincial legislation such as Health & Safety. Executed annual action plans to achieve budget and department goals. Coached and mentored Safety and Security personnel

Education

Seneca College of Applied Arts and Technology

Diploma, Police Foundations · (2005 - 2006)